

# NCR Payment Processor Product Bulletin

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## Hardware End of Sale & Support Announcement

The PCI Security Standards Council has published expiration dates for devices with PCI 2.0 – PCI 5.0 certification. Products with expired PCI approvals are not eligible for a new sale or deployments other than repair and replacement of like products. Hardware purchased and deployed before PCI Approval Expiration Dates will remain compliant and continue to be maintained by NCR through the dates below.

NCR is certifying PCI 5.x compliant devices from Verifone and PAX.

### What do these dates mean to me?

#### After End of Sale

- Once the End of Sale is announced, enhancements of that device will end
- Releases for devices will be limited to critical defect fixes only

#### After End of Support

- NCR will no longer provide issue fixes or security updates for the software release or device
- NCR software engineering will no longer investigate issues reported for the software release
- NCR will no longer QA devices with new versions of software releases
- Customers will need to update to a more current release to support newer devices

### PCI PTS Expiration Dates (For reference)

PCI PTS Version	PCI Approval Expiration Date
PCI 2.x	April 30, 2017
PCI 3.x	April 30, 2021 (Originally April 30, 2020)
PCI 4.x	April 30, 2023
PCI 5.x	April 30, 2026



## PAX Payment Terminal End of Support Dates

PAX will continue to support bug fixes for critical issues until the PAX End of Hardware Support date.\*\*

Device	PCI PTS Version	End of Sale	PAX End of Hardware Support	NPP End of Support
SP20	2.x	April 30, 2017	April 30, 2019*	April 30, 2019*
	3.x	April 30, 2021	April 30, 2023*	April 30, 2023*
S80	3.x	April 30, 2021	March 31, 2023*	March 31, 2023*
S300	3.x	April 30, 2021	April 30, 2023*	April 30, 2023*
	4.x	April 30, 2023	To be announced	To be announced
S500	4.x	April 30, 2023	August 21, 2022*	August 21, 2022*
SP30	4.x	April 30, 2023	To be announced	To be announced
A920	4.x	April 30, 2023	To be announced	To be announced
S90	3.x	April 30, 2021	April 30, 2023*	April 30, 2023*
	4.x	April 30, 2023	To be announced	To be announced
A80	5.x	April 30, 2026*	To be announced	To be announced
S920	5.x	April 30, 2026*	To be announced	To be announced

## Verifone Payment Terminal End of Support Dates

For PCI 3.x devices Verifone will not issue software updates or provide development support after April 2021, except that, until April 2023: \*

Verifone will continue to provide error corrections for Severity 1 (Critical) software errors, including security vulnerabilities. In the event of a compliance mandate issued by PCI or the payment card brands, we will work with you on development support to address compliance mandates, subject to appropriate compensation and as documented in a statement of work.

Device	End of Sale	Verifone End of Hardware Support	NPP End of Support
Vx520 2.x	April 30, 2017	April 30, 2020*	April 30, 2020*
Vx680 2.x	April 30, 2017	April 30, 2020*	April 30, 2020*
Vx805 3.x	April 30, 2021	April 30, 2023*	April 30, 2023*

### Disclaimers

\*All dates are subject to change based on device manufacturer change on device support and parts availability.

\*\*Device manufacturers may change their commitments.

NCR will make an effort to fix defects or security issues found with the device manufacturer, but if deemed unfixable or certification is needed and can't be done because of the PCI expiration date, then the End of Support Date will be shortened.



## Frequently Asked Questions

### Why does PCI SSC create new requirements?

In an effort to keep your payment system devices secure from potential security attacks, it is imperative to regularly review, update and improve the necessary security requirements currently used to evaluate POI devices (including hardware and software modules). With that in mind, the PCI Security Standards Council has agreed to update/revise all relevant security requirements and associated test requirements every three years.

### Where can I get more information about PCI security and card payment brands?

For general information regarding PCI security requirements and specific data security, please visit the applicable card payment brand:

- **American Express:** <http://www.americanexpress.com/in/content/merchant/support/data-security/merchant-information.html>
- **Discover:** <https://www.discovernetwork.com/en-us/business-resources/fraud-security/pci-rules-regulations/>
- **JCB:** [http://www.jcbeurope.eu/business\\_partners/security/jcbprogram.html](http://www.jcbeurope.eu/business_partners/security/jcbprogram.html)
- **MasterCard:** Send an email to POI Security ([poi\\_security@mastercard.com](mailto:poi_security@mastercard.com))
- **Visa, Inc.:** <https://usa.visa.com/dam/VCOM/download/merchants/visa-PED-Requirements-2013.pdf>

### Can I replace or repair PCI payment devices currently in the field after the expiration date?

One-to-one replacement of in-kind devices for repair and replacement is permitted if the replacement/repair is performed by the device's original purchaser or agent.

