NCR Aloha Takeout Using Connected Payments

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NCR Connected Payments offers merchants secure and flexible payment support, while helping them manage a multitude of payment options in a tightly regulated industry. The SaaS solution leverages flexible Microsoft[®] architecture, as well as redundant active/active data centers with real-time data replication, to provide rich payment functionality.

This guide assists you in successfully implementing and using Connected Payments with Aloha Takeout (ATO). This guide addresses configuration in ATO only and assumes you already have Connected Payments installed and working. Contact your NCR Connected Payments representative for more information.

Configuring Connected Payments in ATO

To configure Aloha Takeout for use with Connected Payments, add the custom setting required for Connected Payments to Takeout Settings in ATO and align the APS (Aloha Payment Solutions) tender.

To add the Connected Payments setting to ATO:

- With AT selected in the product panel, select Maintenance > Takeout Configuration > Takeout Settings.
- 2. Select the **Custom** tab.

Takeout Settings						
Takeout Settings: 1 Takeout Settings					*	
Barcode Scanners Panel	Options Delivery Fees	Phone Numbers Diag	nostics Custom Setting	gs 🛛		
Settings						
XPath △	Element name	Element value	Attribute		Add	
/Config/Options	PromptForOrderDe	False			Muu	
/Config/Options	EnableUIVersionTo	False			Remove	
/Config/Options	EnableCallInOrderA	False				
/Config/Options	AutoApplyAllOrderP	False				
/Config/Options	MappingUnits	Miles				
/Config/Options	PhoneNumberLength	8				
/Config/Options/La	ItemLabelItemCate					
/Config/PosInterfac	TenderChainButtonId	248				
/Config/PosInterfac	BarcodeScanners					
/Config/PosInterfac	FutureOrderAdvan	0				
/Config/ServicePar	UpdateAlohaBin	True				
/Config/ServicePar	DiscoveryHost	192.168.1.1				
/Config/ServicePar	DatabaseName	AlohaToGo				
/Config/SiteInfo	Language	en-US				
/Config/Options/To	PaymentProcess	AlohaPaymentSoluti		-		

- 3. Click **Add** to add a new row.
- 4. Under the 'Settings' group bar, type /**Config/Options/ TokenizationConfiguration** in 'XPath.'
- 5. Type Payment Process in 'Element name.'
- 6. Type AlohaPaymentSolutions in 'Element value.'
- 7. Select Attribute.

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8. Click **Save** and continue to the **next procedure**.

To align the APS tender in Takeout Settings:

- Select Maintenance > Takeout Configuration > Takeout Settings.
- 2. Select the **Tenders** tab.
- 3. Click the **Add** drop-down arrow, select **Credit** from the list, and click **OK**.
- 4. Select APS from 'Tender ID.'
- 5. Select Available for deposits.

Takanat Onder Moder	Outomer Information Deport	Tenders Disting Onlines C	er's In Summary Order Sched	Ing Barcode Scanners Panel Opti	one Delaway Ease Phone M	mbarr Discoutice Outon S	atter
Tender Types		interest interest of the					
Tender type	△ Tender ID	External tender	Deposit tender	Available for deposits	Display in UI	Description	Add
Anex	AMEX	Arrex	Default	8			~~
Cash	Cash	Cash	Default	2			Remov
Gredit	APS	Credt	Default	~			Tender ID
Deposit	Deposit	Deposit	Default				Deposit ter
Discover	Discover	Discover	Default	8			
MasterCard	MasterCard	MasterCard	Default	8			
Prepaid	PrePaid	PrePaid	Default		2		
Visa	Visa	Visa	Default	2			

6. Click **Save** and exit the **Takeout Settings** function.

Applying a Credit Card Payment in ATO

To apply a credit card payment in ATO, enter the order, and then you (call-in order) or the guest enter the information on the PIN pad.

To apply a payment in ATO:

1. Place an **order** in ATO. The Order Confirmation screen appears.

Order Confirmation			
John Adams		No. 100 Edit Guest	
Steak Tacos Steak Tacos Carnita Burrito	Order Mode:	Call In	
	Promise Time:	2:25 PM	
	Phone Number:	(322) 464-6546	
	Notes:		
Sub Total: \$14.25 Tax: \$1.08		\frown	
Total: \$15.33	Cash	Credit Prepaid	

Quick Reference Guide



2. Touch **Credit**. The Enter Payment Information screen appears.

Enter Payment Info		_		
Order 10012 (John Adams) - Bala	nce Due \$15.3	3		
Expiration Date:	7	8	9	BACKSPACE
Amount: Pay Balance Pay Amount 15.33	4	5	6	CLEAR
Tip Amount: 0.00	1	2	3	
Save card info to customer's profile		0		ENTER
No credit card on file for customer				
Back VOK	Cash			

3. Touch the **payment icon** on the left side of the screen. The 'Waiting on secure payment device input' screen appears.

- 4. You or the guest slide the **payment card** on the PIN pad device. Once the payment information is entered, the Enter Payment Information screen appears with the account number and expiration date populated.
- 5. Close the **check**, as normal.

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